

DIVISION II EXAMINATION OF A COMPLAINT

50. Every application to the Régie for the examination of a complaint must be in writing and

(1) state the complainant's name, address and telephone number and, where applicable, the complainant's electronic address and fax number and the contact information for the complainant's representative;

(2) contain a clear, brief account of the facts, the grounds for the complaint and the conclusions sought;

(3) be signed by the complainant or the complainant's representative;

(4) include all relevant documents in support of the complaint.

51. The Régie examines complaints on the basis of the written record or by holding a hearing.

52. Sections 3, 4 and 23 to 41 of these Rules, adapted as required, apply to the examination of a complaint.

53. Any grounds for the inadmissibility of a complaint must be raised when the internal examination record for the complaint is forwarded.

54. When a complaint is withdrawn, the complainant must notify the Régie in writing. When a complaint is settled, the complainant and, as applicable, the electric power carrier or a distributor must notify the Régie in writing. On receiving notification in either case, the Régie closes the record.

CHAPTER IV COMPLEMENTARY PROVISIONS RESPECTING ADVICE TO THE MINISTER OR THE GOVERNMENT

55. Where the Régie holds a hearing or consultation in order to provide advice under section 42 or 57 of the Act respecting the Régie de l'énergie, on its own initiative or at the Minister's request, it must determine, in its instructions, the procedure for the public hearing or consultation.

CHAPTER V MISCELLANEOUS PROVISIONS

56. If the expiry of a time period determined in these Rules for the doing of a thing falls on a non-working day, the thing may be validly done on the next following working day.

For the purposes of the first paragraph, Saturday, Sunday and any other day on which the offices of the Régie are closed are non-working days.

57. With authorization from the Régie, any delay, defect of form or irregularity of procedure may be remedied.

58. The secretary of the Régie is empowered to receive the documents that must be filed with the Régie under the Act or these Rules.

59. Upon payment of the reproduction costs, any interested person may obtain a copy of any document filed with the Régie other than a document for which a confidentiality order or publication ban has been made.

CHAPTER VI TRANSITIONAL AND FINAL PROVISIONS

60. These Rules replace the Rules of Procedure of the Régie de l'énergie (chapter R-6.01, r. 4).

61. Applications being processed on the date of coming into force of these Rules are continued in accordance with these Rules.

62. These Rules come into force on the fifteenth day following the date of their publication in the *Gazette officielle du Québec*.

3591

Gouvernement du Québec

O.C. 1104-2014, 10 December 2014

An Act respecting insurance
(chapter A-32)

Regulation — Amendment

Regulation to amend the Regulation under the Act respecting insurance

WHEREAS, under paragraph s of section 420 of the Act respecting insurance (chapter A-32), the Government may make regulations to establish the conditions applicable to group insurance contracts and their marketing, and to admission to a group of participants;

WHEREAS, under subparagraph 9 of the first paragraph of section 420.1 of the Act, the Government may, by regulation, determine the cases in which an insurer may, notwithstanding the first paragraph of section 244.1, acquire all or part of the shares of any legal person;

WHEREAS, in accordance with sections 10 and 11 of the Regulations Act (chapter R-18.1), the draft Regulation to amend the Regulation under the Act respecting insurance was published in Part 2 of the *Gazette officielle du Québec* of 18 June 2014 with a notice that it could be made by the Government on the expiry of 45 days following that publication;

WHEREAS the 45-day period has expired;

WHEREAS it is expedient to make the Regulation without amendment;

IT IS ORDERED, therefore, on the recommendation of the Minister of Finance:

THAT the Regulation to amend the Regulation under the Act respecting insurance, attached to this Order in Council, be made.

JUAN ROBERTO IGLESIAS,
Clerk of the Conseil exécutif

Regulation to amend the Regulation under the Act respecting insurance

An Act respecting insurance
(chapter A-32, s. 420, par. *s*, and s. 420.1,
1st par., subpar. 9)

- 1.** The Regulation under the Act respecting insurance (chapter A-32, r. 1) is amended in section 38 by replacing “tels” in paragraph 3 in the French text by “, telle que”.
- 2.** The heading of Division II of Chapter XI is amended by replacing “on the life of depositors” by “on the life or health of depositors”.
- 3.** The first paragraph of section 75 is amended by replacing “on the life of depositors” by “on the life or health of depositors”.
- 4.** Section 86 is amended by replacing “on the life of depositors” by “on the life or health of depositors”.

5. The first paragraph of section 87 is amended

(1) by replacing “on the death of a participant” by “on the occurrence of an event insured against”;

(2) by replacing “on the life of depositors” by “on the life or health of depositors”.

6. This Regulation comes into force on the fifteenth day following the date of its publication in the *Gazette officielle du Québec*.

3592

Gouvernement du Québec

O.C. 1105-2014, 10 December 2014

Tax Administration Act
(chapter A-6.002)

Taxation Act
(chapter I-3)

An Act respecting the Québec sales tax
(chapter T-0.1)

Fuel Tax Act
(chapter T-1)

Various regulations of a fiscal nature — Amendment

Regulations to amend various regulations of a fiscal nature

WHEREAS, under subparagraph *b* of the first paragraph of section 96 of the Tax Administration Act (chapter A-6.002), the Government may make regulations in particular to exempt from the duties provided for by a fiscal law, under the conditions which it prescribes, prescribed international organizations, their head officers and their employees and the members of their families;

WHEREAS, under section 96.1 of the Tax Administration Act, the Government may set, by regulation, the tariff of fees payable by users of the service offered by the Agence du revenu du Québec with respect to advance rulings or paid advice;

WHEREAS, under subparagraph *f* of the first paragraph of section 1086 of the Taxation Act (chapter I-3), the Government may make regulations to generally prescribe the measures required for the application of the Act;